

## COVID-19 Updates:

- COVID-19 remains a top priority in the long-term care setting, as guidelines and regulations have been implemented by the CDC, CMS, HHSC and local county.
- Wearing masks, PPE, Infection Control, monitoring symptoms of COVID and screening all individuals, when they enter the facility, will remain in place.
- Communication remains critical during this time. Connecting with families by phone, facetime or I Docs web is appreciated, as visitation remains restricted.
- Have you reviewed your patients' wishes and goals with advanced care planning? When was the last full medication review conducted?
- Keeping patients in our facility and out of the hospital remain a top priority!!! Thank you for all you do, as our provider partners, to help us serve our patients.

## Technology Tips:

- Having problems with My Unity or I Care? Contact the help desk at: [cantexhelp@cantexcc.com](mailto:cantexhelp@cantexcc.com) or 844-601-4994.
- Telemedicine visits are also still available through coordination, with the facility, to schedule these visits for efficiency and staffing needs.
- Please remember to sign all orders and submit visit notes in a timely manner. The facility faces survey deficiencies for lack of provider documentation. PLEASE assist our facilities to maintain compliance, as required by federal and state guidelines.

## TX Mandate for E-prescribing

- Effective Jan. 1, 2021 Tx House Bill 2174 mandates electronic prescribing of all controlled substances.
- Physicians need to have in place e-prescribing through their EHR or stand-alone E-RX platform. E-prescribing for a controlled substance is a separate feature and should be confirmed for full implementation.
- Exceptions may allow for a waiver to be received by the physician. Prescribers who do not comply with the EPCS mandate will be subjected to disciplinary action by the Texas State Board of Pharmacy and governing board.
- Vendor options for consideration: MD-Toolbox RX, RXNT, Allscripts ePrescribe, Dr.First ePrescribe.

## Quality Corner:

- Appropriate hospitalization continues to be a focus to prevent unnecessary transfers. Family request for transfer should involve the physician prior to transfer.
- Do your patients need further evaluation for home health, hospice, long term care? Cantex has solutions to meet the continuum of care. Connect with the facility leadership or SW to learn more.

Do you have any questions or concerns at any time, Please contact your ED or Lara Cline APRN, 972-571-7449. [LCline@cantexcc.com](mailto:LCline@cantexcc.com)

Facility Contacts: \_\_\_\_\_